



ENTRUSTED

Bringing user perspective
to EU GOVSATCOM



ENTRUSTED SURVEY IN A NUTSHELL



INTRODUCTION

- **ENTRUSTED project** as one of the preparatory activities for the future **EU GOVSATCOM**:
 - Identification of potential users of EU GOVSATCOM services,
 - Identification of related use cases and associated user requirements,
 - Analysis of the *state-of-the-art* secure SatCom user technology and future technological trends,
 - Definition of a roadmap for research and innovation activities related to secure SatCom user technologies.
- Survey as a key tool for collecting required information during widespread consultations with potential EU GOVSATCOM users.

SURVEY OBJECTIVES

- Survey is undertaken by the ENTRUSTED consortium with the aim to:
 - identify user needs and related use cases,
 - define a consolidated and prioritised set of **user requirements**, and
 - develop a research and innovation roadmap and coordination plan for secure SatCom user technology.
- Information about **user requirements** will guide decisions related to:
 - the definition of legislative framework (Implementing Acts) for EU GOVSATCOM, and
 - the development of EU GOVSATCOM system infrastructure that meets user requirements.

SURVEY SCOPE

- Survey study will assess current use of secure SatCom and the potential interest in the EU GOVSATCOM services.
- Survey will focus on the following aspects:
 - users' interests and needs regarding secure SatCom services in different fields of application, and in relations to associated use cases,
 - secure SatCom capabilities in use (in terms of user technology and services), and planned or expected future technological trends.

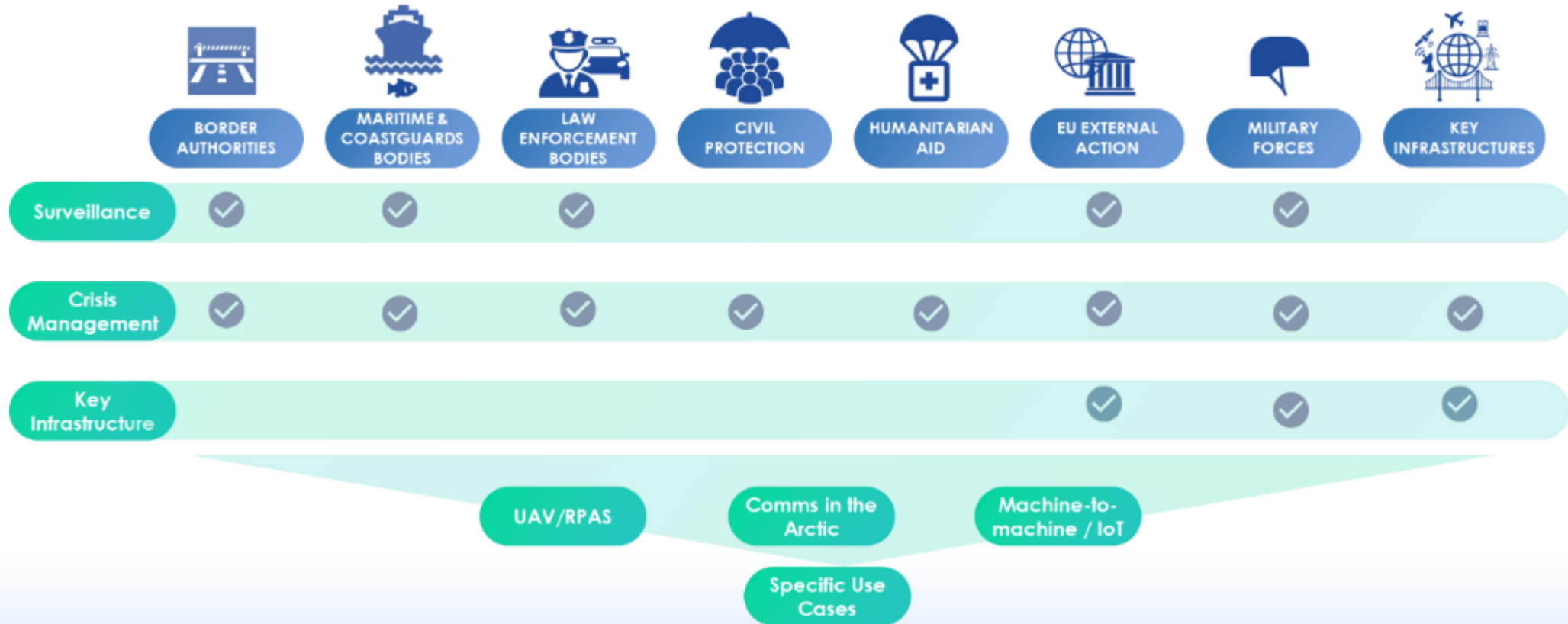
SURVEY RESPONDENTS

Survey is addressed to all potential EU GOVSATCOM users, i.e.,:

- Union or Member State public authorities, or bodies charged with the exercise of such public authority, and
- duly authorised natural or legal persons,

entrusted with tasks relating to the supervision, management, and/or execution of **security-critical missions, operations and infrastructures.**

OVERVIEW OF EU GOVSATCOM USERS & FIELDS OF APPLICATION



SURVEY METHOD

- Respondents will be approached by the ENTRUSTED **Point of Contact (PoC)** (Member State representative or EU agency).
- Survey questionnaire will be distributed by **the PoC** or can be downloaded from the ENTRUSTED [website](#) (in English only).
- Please use a contact form in the [Survey](#) section on ENTRUSTED website to provide us with your e-mail, and **you will be contacted with a relevant PoC.**

SURVEY METHOD

- Survey guidelines provide explanations and instructions on how to fill in the questionnaire.
- Two different questionnaires for:
 1. inexperienced users in the use of secure SatCom services, or SatCom services in general,
 2. experienced users in secure SatCom services, or SatCom services in general.
- One questionnaire will be collected per institution.

SURVEY METHOD

- The survey template is UNCLASSIFIED.
- Completed questionnaires should be **returned to the assigned PoC** by e-mail or post.
- Completed questionnaires may be processed as classified up to CONFIDENCIEL EU / EU CONFIDENTIAL, or national equivalent level.
- In case of classified information, please **contact the PoC** to prepare adequate arrangements.

SURVEY PERIOD

- Data collection period: **April – June 2021**
- Respondents will receive an aggregated and anonymised report presenting survey results in the end of 2022.

European **N**etworking for satellite
Telecommunication **R**oadmap
for the governmental **U**sers requiring
Secure, **i**n**T**eroperable, **i**nnovative**E**
and standardise**D** services



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