

EUROPEAN SPACE WEEK

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ONLINE EDITION

Secure SatCom user requirements survey strategy



User Consultation Platform, Governmental (GovSatCom) Session



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Organised by:



Under the auspices of:



EU Space Programme:



Agenda

- Survey – organisational aspects
- Proposed survey data collection approaches
- Survey thematic areas
- Survey – technical aspects

Purpose of the Survey

- Why we are doing the survey?
 - To gather relevant information for use of the future EU secure SATCOM services in the most efficient way and in line with EU users needs;
 - To understand the state-of-play in EU with respect to the use of (secure) SATCOM services in the different Fields of Application;
 - To build on relevant inputs and elaborate a user technology roadmap and steer the industrial developments towards real user needs.



Survey – organisational aspects

- Survey will be launched on **March 2021**;
- During a 3-month period, ENTRUSTED partners will collect the inputs from current and potential future secure SATCOM users;
- The survey will be composed of a fixed set of questions;
- In English, although translation to national languages might occur at Member State (MS) level;



- Users will be contacted by their Member State (MS) or EU Agency representative to take into consideration individual user needs;
- Requests or inquiries gathered via Entrusted.eu will be shared by POLSA with national representatives;
- Contributions from EU entities or MS not represented in ENTRUSTED will be taken into account, and consolidated in the final document;
- One report with processed survey results from each MS or EU Agency to be delivered to WP2 leader. WP2 will proceed with a progressive consolidation of the survey results starting from Q2 2021.

Proposed survey data collection approaches



Survey with **no EU classified information**

- Survey announcement on Entrusted.eu, partners will run the survey according to their respective strategies;
- Especially for inexperienced users, a phone call, national meeting (webinar) might be necessary, as an intro to the survey
- Word/pdf supporting documents will be made available

Survey with **potentially EU classified information**

- In case of need of managing EUCI information, GSA and SATCEN will be notified in order to proceed adequately
- Word/pdf file will be available





Survey – thematic areas

- **Part 1:** General questions – contact e-mail address, name, role in organisation, institution, country, core business areas of the organisation
- **Part 2:** Level of experience (option):
 - Experienced
 - Inexperienced
- **Part 3:** Use cases (selection from list + other – describe)
 - For inexperienced users dedicated communication with use cases to be prepared
- **Part 4:** Main barriers/obstacles (selection from a list + other – describe)

Survey – thematic areas

Experienced users

- **Part 5:** Current user capabilities & planned user capabilities
- **Part 6:** Requirements
- **Part 7:** General comments

Inexperienced users

- **Part 5:** How secure SatCom should help in engagement
- **Part 6:** General comments



Survey – technical aspects

- Answer is limited to 1 survey per user (organisation, institution);
- MS/EU Agencies are expected to interact with their users:
 - 1 access point by MS or EU Agency represented in ENTRUSTED;
 - A dedicated, general ENTRUSTED email account will be used for survey questions;
- ENTRUSTED will provide information of the survey status and related actions through its website and social media channels;



Join the Secure SATCOM Network of Users!

How to get in touch:



ENTRUSTED Partners:



Austria



Cyprus



Luxembourg



Romania



Malta



Finland



Greece



Spain



Netherlands



France



Poland



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