



**ENTRUSTED**

Bringing user perspective  
to EU GOVSATCOM



# ENTRUSTED SURVEY IN A NUTSHELL



# INTRODUCTION

- **ENTRUSTED project** as one of the preparatory activities for the future **EU GOVSATCOM**:
  - Identification of potential users of EU GOVSATCOM services,
  - Identification of related use cases and associated user requirements,
  - Analysis of the *state-of-the-art* secure SatCom user technology and future technological trends,
  - Definition of a roadmap for research and innovation activities related to secure SatCom user technologies.
- Survey as a key tool for collecting required information during widespread consultations with potential EU GOVSATCOM users.

# SURVEY OBJECTIVES

- Survey is undertaken by the ENTRUSTED consortium with the aim to:
  - identify user needs and related use cases,
  - define a consolidated and prioritised set of **user requirements**, and
  - develop a research and innovation roadmap and coordination plan for secure SatCom user technology.
- Information about **user requirements** will guide decisions related to:
  - the definition of legislative framework (Implementing Acts) for EU GOVSATCOM, and
  - the development of EU GOVSATCOM system infrastructure that meets user requirements.

# SURVEY SCOPE

- Survey study will assess current use of secure SatCom and the potential interest in the EU GOVSATCOM services.
- Survey will focus on the following aspects:
  - users' interests and needs regarding secure SatCom services in different fields of application, and in relations to associated use cases,
  - secure SatCom capabilities in use (in terms of user technology and services), and planned or expected future technological trends.

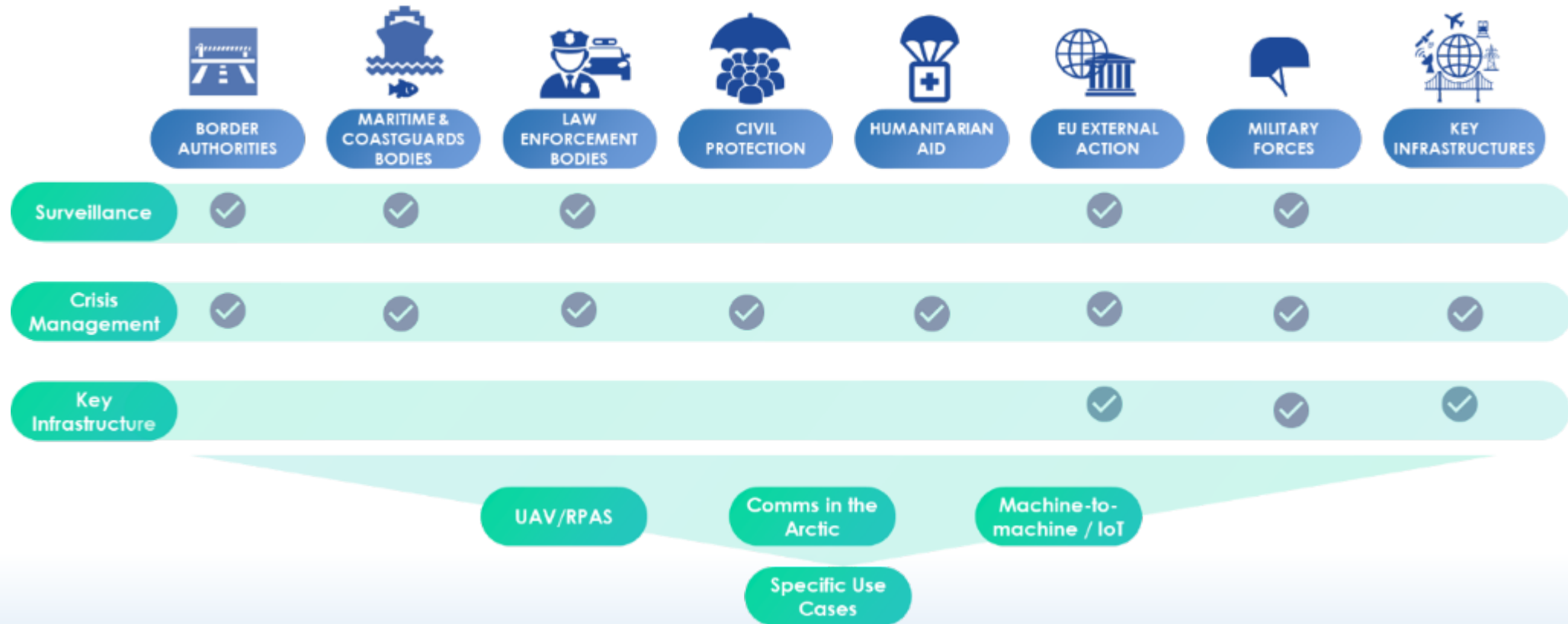
# SURVEY RESPONDENTS

Survey is addressed to all potential EU GOVSATCOM users, i.e.,:

- Union or Member State public authorities, or bodies charged with the exercise of such public authority, and
- duly authorised natural or legal persons,

entrusted with tasks relating to the supervision, management, and/or execution of **security-critical missions, operations and infrastructures**.

# OVERVIEW OF EU GOVSATCOM USERS & FIELDS OF APPLICATION



# SURVEY METHOD

- Respondents will be approached by the ENTRUSTED **Point of Contact (PoC)** (Member State representative or EU agency).
- Survey questionnaire will be distributed by **the PoC** or can be downloaded from the ENTRUSTED [website](#) (in English only).
- Please use a contact form in the [Survey](#) section on ENTRUSTED website to provide us with your e-mail, and **you will be contacted with a relevant PoC.**

# SURVEY METHOD

- Survey guidelines provide explanations and instructions on how to fill in the questionnaire.
- Two different questionnaires for:
  1. inexperienced users in the use of secure SatCom services, or SatCom services in general,
  2. experienced users in secure SatCom services, or SatCom services in general.
- One questionnaire will be collected per institution.



# SURVEY METHOD

- The survey template is UNCLASSIFIED.
- Completed questionnaires should be **returned to the assigned PoC** by e-mail or post.
- Completed questionnaires may be processed as classified up to CONFIDENCIEL EU / EU CONFIDENTIAL, or national equivalent level.
- In case of classified information, please **contact the PoC** to prepare adequate arrangements.

# SURVEY PERIOD

- Data collection period: **April – June 2021**
- Respondents will receive an aggregated and anonymised report presenting survey results in the end of 2022.

# European Networking for satellite Telecommunication Roadmap for the governmental Users requiring Secure, interoperable, innovative and standardised services



# MEMBER STATES REPRESENTATIVES



Austria



Cyprus



Luxembourg



Romania



Finland



Greece



Spain



Netherlands



France



Poland



Italy



Portugal

# EU AGENCIES AND ENTITES



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European Union  
EXTERNAL ACTION

EEAS



EDA



EMSA



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DG ECHO



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# CONTACT

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## Work Package Leaders:



[entrusted.eu](http://entrusted.eu)

This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 870330.

