

**Privacy statement on the protection of personal data in relation to the online contact form on ENTRUSTED website in the *Survey* section (<http://entrusted.eu/resources/survey>)**

All personal data are dealt in compliance with the applicable rules on the protection of natural persons with regards to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (currently Regulation (EU) 2018/1725).

The following data protection information notice outlines the criteria by which the Polish Space Agency and the European Union Satellite Centre (SatCen), as the ENTRUSTED Consortium members under the Grant Agreement No. 870330, collect, manage and use personal data on behalf of the EUSPA in relation to the online contact form on the ENTRUSTED website in the *Survey* section.

**Identity of controller and data protection officer:**

**Data Controller:** European Union Agency for the Space Programme (EUSPA), Head of the Market and Development Department, Janovskeho 438/2 170 00 Prague 7, Czech Republic, e-mail address: [entrusted@euspa.europa.eu](mailto:entrusted@euspa.europa.eu)

**Data Protection Officer:** EUSPA Data Protection Officer, Janovskeho 438/2 170 00 Prague 7, Czech Republic, e-mail address: [dpo@euspa.europa.eu](mailto:dpo@euspa.europa.eu)

**Purposes of data processing:**

1. To respond to queries submitted by web users.
2. To direct queries from potential survey respondents to an assigned Point of Contact.
3. To process data for statistical and management purposes.

**Data/Categories of data concerned:**

ENTRUSTED website users (referred to as *data subjects*) are requested to provide the following personal data in order to submit a message or enquiry to the ENTRUSTED Consortium via a dedicated contact form.

Mandatory data include: organisation name, country in which the organisation is based, name of the contact person, e-mail address, subject of enquiry and the message (free-text field).

**Recipients/Categories of recipients of the data processed:**

Access to personal data is granted on a 'need to know' basis to:

1. A limited number of staff of the EUSPA managing enquiries.
2. Data processors: ENTRUSTED Consortium members and external contractors, which are bound by personal data protection rules equal to those applying to the EUSPA:
  - A limited number of staff of the Polish Space Agency managing enquiries.
  - A limited number of staff of the European Union Satellite Centre managing enquiries.
  - Staff of the Polish Space Agency's in charge of the communication services.
  - Staff of the European Union Satellite Centre in charge of the communication services.
  - Staff of the Polish Space Agency's, including its subcontractors (i.e. sub-processors), in charge of providing cloud hosting servers.
3. Staff of the Research Executive Agency (REA), as Contracting Authority in the frame of the Grant Agreement No. 870330, may also access personal data, in their quality of managing and monitoring the aforementioned Grant Agreement.

Any recipient of personal data will be reminded of its obligation not to use the data received for other purposes than the one for which they were transmitted.

**Legal basis/Lawfulness of the processing:**

Processing of personal data is based on the consent of the data subject, in compliance with Art. 5(1)(d) of Regulation 2018/1725, whereby data subject has unambiguously given his or her consent to provide personal data by filling-in and submitting the online contact form with the requested personal data.

**Information on the storage locations and retention period of personal data:**

1. Personal data will be stored electronically on the servers of the European Union Satellite Centre, and on the servers of the Polish Space Agency's contractors, including cloud hosting servers, which are located in the EU.
2. Personal data will be retained for 7 years after the expiry of the Grant Agreement No. 870330 for audit and discharge purposes. Once the retention period is over, personal data will be destroyed.

**Automated decision-making**

Your personal data will not be used for automated decision-making, including profiling.

**ENTRUSTED website users contacting the Consortium via a dedicated contact form (i.e. data subjects) have the right:**

1. To obtain confirmation as to whether or not his or her personal data are being processed, access their data and obtain detailed information on the processing;
2. To rectify inaccurate personal data;
3. To ask for erasure of personal data if the statutory provisions are met;
4. To restrict processing if the statutory provisions are met;
5. To ask for data portability, allowing to obtain and reuse personal data for their own purposes across different services;
6. To withdraw the consent to personal data processing at any time, without affecting the lawfulness of the processing before the consent's withdrawal;
7. To lodge a complaint to the European Data Protection Supervisor at [EDPS@edps.europa.eu](mailto:EDPS@edps.europa.eu) should they consider that the processing operations do not comply with Regulation (EU) 2018/1725.

Any request for the exercise of any of the above-mentioned rights shall be addressed to the EUSPA Market and Development Department at [entrusted@euspa.europa.eu](mailto:entrusted@euspa.europa.eu). In your email, please describe exactly your request.

**Contact information:**

- Regarding the processing of your personal data: [entrusted@euspa.europa.eu](mailto:entrusted@euspa.europa.eu);
- Regarding the interpretation, application or breach of Regulation (EU) 2018/1725, please contact the EUSPA Data Protection Officer (DPO) at [dpo@euspa.europa.eu](mailto:dpo@euspa.europa.eu).